

THE ADA IN YOUR COMMUNITY

REPORT OF FINDINGS:

STATE OF OHIO

Commissioned by the DBTAC: Great Lakes ADA Center
Prepared for ADA-OHIO by
The Indiana Institute on Disability and Community — Indiana University
Center for Planning and Policy Studies
2853 East Tenth Street ◆ Bloomington IN ◆ 47408
Indiana's University Center for Excellence on Developmental Disabilities

The 2010 ADA in Your Community Survey

Report of Findings: State of Ohio

“The ADA in Your Community” Survey was conducted in the six states of the Great Lakes region between April 12, 2010 and July 15, 2010: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin. These six (6) states comprise Region 5 of the ADA National Network (the DBTACs) which is served by the DBTAC: Great Lakes ADA Center in Chicago. The Great Lakes Center commissioned the Center for Planning and Policy Studies at the Indiana Institute on Disability and Community of Indiana University - Bloomington to conduct the study and prepare the final reports for each state as well as for the Great Lakes region as a whole.

The purpose of the ADA Survey was to gather information from each state as to how their communities were doing with the implementation of the ADA and to gather opinions about accessibility. People with disabilities, their family members, advocates, and service providers were invited to complete the ADA Survey. In July, in time for the 20th Anniversary of the ADA, the results were published as a “Report Card” for each state.

“The ADA in Your Community Survey” was a web-based survey, using an accessible online tool (www.surveygizmo.com). The survey was also available in print and in other alternative formats on request. Respondents were recruited via emails, list serves, Facebook pages, announcements in newsletters and on websites, personal contacts, and through the general media. In all, 3500 individuals with disabilities, family members, and others in the disability field responded to the survey.

Respondents for the Ohio survey were recruited by ADA-OHIO. Statewide, 537 individuals completed the survey. This report summarizes each question based on their submissions. Copies of the Report Card for Ohio are available from ADA-OHIO.

Choose the ONE that best describes you:

| Respondent Type | N | % |
|---|------------|-------------|
| A person with a disability | 218 | 41% |
| A person working in the disability field, but without a disability or without a child with a disability | 161 | 30% |
| A parent/family member, or guardian of a person with a disability | 138 | 26% |
| Someone else | 20 | 4% |
| Total | 537 | 100% |

How much do you know about the Americans with Disabilities Act (ADA)?

| Knowledge of ADA | N | % |
|---------------------------------|------------|-------------|
| Pretty knowledgeable about it | 259 | 48% |
| A little knowledgeable about it | 152 | 28% |
| Very knowledgeable about it | 104 | 19% |
| Not very much at all | 21 | 4% |
| Total | 536 | 100% |

When you want more information about the ADA, where do you usually find it? Check UP TO FIVE sources of ADA information you have used?

| Where Respondents Go For ADA Information | N | % |
|--|-----|-----|
| The Internet or the World Wide Web | 272 | 51% |
| ADA OHIO | 198 | 37% |
| Ohio Legal Rights Service | 135 | 25% |
| Ohio Rehabilitation Services Commission | 123 | 23% |
| County Boards of Developmental Disabilities | 110 | 21% |
| Print publications, newsletters, pamphlets from organizations | 93 | 17% |
| Federal Agency | 82 | 15% |
| Ohio Developmental Disabilities Council | 80 | 15% |
| Ohio Civil Rights Commission | 74 | 14% |
| A service provider in my community | 68 | 13% |
| Great Lakes ADA Center | 67 | 13% |
| Ohio Governor's Council on People with Disabilities | 63 | 12% |
| A statewide disability advocacy organization | 55 | 10% |
| A local Center for Independent Living | 54 | 10% |
| Individuals with disabilities | 52 | 10% |
| A lawyer/legal professional | 49 | 9% |
| Media sources: newspapers, magazine articles, radio, TV | 45 | 8% |
| A local support group for parents or individuals with disabilities | 39 | 7% |
| The Nisonger Center at The Ohio State University | 36 | 6% |
| Family members or friends | 28 | 5% |
| City or County Disability Advisory Committees | 21 | 3% |
| Disability specific organization (specify in the box) | 79 | 15% |
| Other totaled: | 53 | 10% |
| Association for Higher Education and Disabilities (AHEAD) | 8 | |
| The Ohio State University ADA office – ADA Coordinator, Scott Listener | 7 | |
| Paralyzed Veterans of America (PVA) | 6 | |
| AAPD | 4 | |
| Job Accommodation Network | 4 | |
| Autism Speaks | 3 | |

| Where Respondents Go For ADA Information | N | % |
|--|---|---|
| Google | 3 | |
| Ohio Coalition for Educating Children with Disabilities | 3 | |
| American Speech-Language-Hearing Association | 2 | |
| Association for Higher Education and Disabilities | 2 | |
| Central Clinic – MHAP | 2 | |
| Department of Justice – DOJ | 2 | |
| Institute for Human Centered Design | 2 | |
| LEAP | 2 | |
| MS Society | 2 | |
| NAMI Ohio | 2 | |
| Ohio DD Council | 2 | |
| Ohio Department of Developmental Disabilities (DD) | 2 | |
| People First of Ohio | 2 | |
| A local political group | 1 | |
| American Association for People with Disabilities AAPD | 1 | |
| American Diabetes Association | 1 | |
| American Speech-Language-Hearing Association | 1 | |
| APIDC | 1 | |
| Architecture/Engineering Firms | 1 | |
| Autism Society | 1 | |
| AXIS Center for Public Awareness of People with Disabilities | 1 | |
| Brain Injury Association of Ohio | 1 | |
| Check the internet | 1 | |
| Cincinnati children's ucedd | 1 | |
| Coalition for Children With Disabilities | 1 | |
| Colleague in Illinois, disability studies PhD student | 1 | |
| Coshocton County Handicap Society | 1 | |
| DAV, Veterans Administration | 1 | |
| Deaf Service Center | 1 | |
| Disability Services @ OSU Mansfield | 1 | |
| DODD's FAC | 1 | |
| EEOC online | 1 | |
| Employment specialist | 1 | |
| Google, Lexis | 1 | |
| Greater Cleveland Asperser's Syndrome yahoo group | 1 | |
| Have no idea | 1 | |
| I don't check much | 1 | |
| I don't look up stuff | 1 | |
| Internal resources | 1 | |
| Internet search | 1 | |

| Where Respondents Go For ADA Information | N | % |
|---|---|---|
| Jane Jarrow, PhD | 1 | |
| Just found out about ADA through another web site would like more information | 1 | |
| LEAP | 1 | |
| Local Building Department | 1 | |
| Mental Health and ADA Board | 1 | |
| Montgomery County Developmental Center MDC | 1 | |
| Ms. Harris, mental health consumer advocate in Northwest Ohio. | 1 | |
| National Association of the Deaf | 1 | |
| National MS Society NW Ohio chapter | 1 | |
| National office Epilepsy Foundation | 1 | |
| National Rehab Association (NRA) & Ohio Rehab Association (ORA) | 1 | |
| Never have | 1 | |
| Ohio Association of Deaf-Blind | 1 | |
| Ohio Center for the Education of Children With Disabilities (OCECD) | 1 | |
| Ohio Department of Aging | 1 | |
| Ohio Head Injury Assoc. Multiple Sclerosis Society | 1 | |
| Ohio School for the Deaf | 1 | |
| Ohio sickle cell association | 1 | |
| Ohio Speech Hearing and Language Association | 1 | |
| Ohio Speech Language Hearing Assoc. American Speech Hearing Assoc. | 1 | |
| ORA/NRA | 1 | |
| OSU ADA Office | 1 | |
| OSU/ODS | 1 | |
| Our national UCP office | 1 | |
| Parent Mentors of Ohio | 1 | |
| Podcasts like Disability Lowdown | 1 | |
| Public library | 1 | |
| Public school is my employer | 1 | |
| School District | 1 | |
| Social security disability | 1 | |
| Solidarity | 1 | |
| Southeastern Ohio Center for Independent Living | 1 | |
| Supervisor | 1 | |
| The Arc of Ohio | 1 | |
| The Food Allergy and Anaphylaxis network | 1 | |
| The Learning Spectrum | 1 | |
| US Dept. of Justice ADA web site | 1 | |
| VA | 1 | |

| Where Respondents Go For ADA Information | N | % |
|--|-------------|-------------|
| Various disabilities | 1 | |
| VSA Ohio | 1 | |
| Whichever applies to the client | 1 | |
| Wright State University | 1 | |
| Wright's Law Web site | 1 | |
| WSU Office of Disability Services | 1 | |
| Total | 2007 | 100% |

Respondent were able to choose five

In the last six months, which sources of ONLINE ADA information have you used most frequently? (Choose up to 3)

| Where Respondents Get Online ADA Information | N | % |
|--|-----|-----|
| National ADA websites (such as EEOC.gov, ADA.gov, JAN, Access Board) | 147 | 60% |
| Emails to and from people knowledgeable about the ADA | 109 | 45% |
| Email groups about the ADA (such as the Great Lakes list serv or other disability organization list servs) | 63 | 26% |
| Groups or forums in Google, Yahoo, or AOL | 45 | 18% |
| Wikipedia articles about the ADA | 24 | 10% |
| Social media sites about the ADA like Facebook, Twitter, MySpace | 16 | 7% |
| RSS feeds about the ADA | 9 | 4% |
| Other: | 28 | 11% |
| None | 3 | |
| Google | 3 | |
| At work | 1 | |
| BVR | 1 | |
| Don't recall actively searching for ADA info in the last 6 months | 1 | |
| Federal Agency EEOC FTA USFDT | 1 | |
| I search for measurement info | 1 | |
| Institute for Human Centered Design | 1 | |
| Internet | 1 | |
| Looked up guidelines on web | 1 | |
| LRS, Parent Advocate | 1 | |
| NAMI | 1 | |
| National disabilities Rights Network and Ohio Legal Rights | 1 | |
| National office Epilepsy Foundation | 1 | |
| National UCP website | 1 | |
| None that was helpful for my needs. | 1 | |

| Where Respondents Get Online ADA Information | N | % |
|--|------------|-------------|
| None. I haven't used any | 1 | |
| Ohio Department of Education | 1 | |
| Ohio Speech Language and Hearing Association | 1 | |
| Partners in Policymaking | 1 | |
| Printed Material | 1 | |
| PVA | 1 | |
| State Resources (OLRS, etc.) | 1 | |
| U.S. Census Bureau | 1 | |
| Total | 441 | 100% |

Respondents were able to choose three

Ohio Grading

FIRST, how would you grade your community?

| Overall Grade | N | % |
|---------------|------------|-------------|
| A | 27 | 5% |
| B | 157 | 30% |
| C | 223 | 42% |
| D | 64 | 12% |
| F | 32 | 6% |
| No opinion | 23 | 4% |
| Totals | 526 | 100% |

Average: 2.07 – Grade = C

Employment opportunities for people with disabilities

| Employment Opportunities | N | % |
|--------------------------|------------|-------------|
| A | 16 | 3% |
| B | 103 | 20% |
| C | 170 | 32% |
| D | 134 | 25% |
| F | 54 | 10% |
| No opinion | 50 | 9% |
| Total | 527 | 100% |

Average: 1.61 – Grade = C

Providing accommodations for someone to work at a job

| Providing Accommodations | N | % |
|--------------------------|------------|-------------|
| A | 33 | 6% |
| B | 106 | 20 % |
| C | 193 | 37% |
| D | 98 | 19% |
| F | 40 | 8% |
| No opinion | 53 | 10% |
| Total | 523 | 100% |

Average: 1.79 – Grade = C

Access to local or county government programs or services (accessible courts, schools, city parks, events, etc.)

| Access to Programs | N | % |
|--------------------|------------|-------------|
| A | 67 | 13% |
| B | 173 | 33% |
| C | 151 | 29% |
| D | 63 | 12% |
| F | 38 | 7% |
| No opinion | 32 | 6% |
| Total | 524 | 100% |

Average: 2.20 – Grade = C+

Removal of physical barriers in buildings (such as parking, ramps, doors, bathrooms, etc.)

| Removal of Barriers | N | % |
|---------------------|------------|-------------|
| A | 54 | 10% |
| B | 165 | 32% |
| C | 159 | 30% |
| D | 81 | 16% |
| F | 30 | 6% |
| No opinion | 33 | 6% |
| Total | 522 | 100% |

Average: 2.13 – Grade = C

Communication supports and alternative formats (such as large print, Braille, and sign language interpreters, real-time captioning, etc.)

| Communication Supports | N | % |
|------------------------|------------|-------------|
| A | 30 | 6% |
| B | 111 | 21% |
| C | 171 | 33% |
| D | 86 | 17% |
| F | 39 | 8% |
| No opinion | 80 | 15% |
| Total | 517 | 100% |

Average: 1.70 – Grade = C

Access to accessible transportation (mainline buses, paratransit, light rail transit, accessible taxi cabs, etc.)

| Accessible Transportation | N | % |
|---------------------------|------------|-------------|
| A | 40 | 8% |
| B | 113 | 21% |
| C | 149 | 29% |
| D | 105 | 20% |
| F | 67 | 13% |
| No opinion | 48 | 9 % |
| Total | 522 | 100% |

Average: 1.73 – Grade = C

Educating people with disabilities about their rights and responsibilities under the ADA

| Educating People | N | % |
|------------------|------------|-------------|
| A | 31 | 6% |
| B | 103 | 20% |
| C | 170 | 33% |
| D | 111 | 22% |
| F | 63 | 12% |
| No opinion | 37 | 7% |
| Total | 515 | 100% |

Average: 1.72 – Grade = C

Educating business people and government officials about their rights and responsibilities under the ADA

| Educating Businesses | N | % |
|----------------------|------------|-------------|
| A | 16 | 3% |
| B | 78 | 15% |
| C | 179 | 34% |
| D | 118 | 23% |
| F | 71 | 14% |
| No opinion | 59 | 11% |
| Total | 521 | 100% |

Average: 1.49 – Grade = D+

Attention to accessibility requirements for new construction and renovation

| Accessibility Requirements | N | % |
|----------------------------|------------|-------------|
| A | 54 | 10% |
| B | 170 | 33% |
| C | 125 | 24% |
| D | 58 | 11% |
| F | 44 | 8% |
| No opinion | 70 | 13% |
| Total | 521 | 100% |

Average: 1.98 – Grade = C

Education about filing ADA complaints

| Filing ADA Complaints | N | % |
|-----------------------|------------|-------------|
| A | 15 | 3% |
| B | 60 | 12% |
| C | 144 | 28% |
| D | 132 | 25% |
| F | 74 | 14% |
| No opinion | 93 | 18% |
| Total | 518 | 100% |

Average: 1.27 – Grade = D+

Accessible websites (community calendars, government or school news, library, business sites, etc.)

| Accessible Websites | N | % |
|---------------------|------------|-------------|
| A | 34 | 7% |
| B | 130 | 25% |
| C | 147 | 29% |
| D | 78 | 15% |
| F | 35 | 7% |
| No opinion | 88 | 17% |
| Total | 512 | 100% |

Average: 1.75 – Grade = C

And last, how would you rate your community's overall IMPROVEMENT in implementing the ADA over the past five years?

| Rating your Community's Improvement | N | % |
|-------------------------------------|------------|-------------|
| 1 = low | 57 | 11% |
| 2 | 91 | 17% |
| 3 | 224 | 43% |
| 4 | 115 | 22% |
| 5 = high | 35 | 7% |
| Total | 522 | 100% |

Average: 2.96 – Grade = B

If you could pick ONLY THREE areas for your community to work on over the next five years, which three would be your top choices?

| Top Three Things To Work On | N | % |
|--|-------------|-------------|
| More employment opportunities for people with disabilities | 344 | 66% |
| Accessible transportation | 201 | 39% |
| Educating business people and government officials about their rights and responsibilities under the ADA | 168 | 32% |
| Providing accommodations for someone to work at a job | 163 | 31% |
| Educating people with disabilities about their rights and responsibilities under the ADA | 162 | 31% |
| Removal of physical barriers in buildings | 141 | 27% |
| Providing communication supports and alternative formats | 84 | 16% |
| Attention to accessibility requirements for new construction and renovations | 77 | 15% |
| Access to local and county government programs | 70 | 13% |
| Education about filing ADA complaints | 63 | 12% |
| Accessible websites (community calendars, government or school news, library, business sites, etc.) | 48 | 9% |
| Total | 1521 | 100% |

Respondents were asked to pick their top three

Have you ever personally experienced a violation of the ADA?

| Violation of the ADA | N | % |
|----------------------|------------|-------------|
| Yes | 215 | 41% |
| No | 186 | 36% |
| Unsure | 97 | 19% |
| Prefer not to say | 23 | 4% |
| Total | 521 | 100% |

In the previous question, you said that you had personally experienced a violation of the ADA. What did you do about it?

| How ADA Violation Was Handled | N | % |
|--|-----|-----|
| Talked directly with the business owner or employer | 137 | 64% |
| Complained to my friends and family | 84 | 39% |
| Contacted a local official | 53 | 25% |
| I took no action | 30 | 14% |
| Filed a federal complaint with the EEOC, the Department of Justice, or another federal agency | 29 | 13% |
| Contacted my State's Protection and Advocacy Services | 28 | 13% |
| Filed a complaint with my local or state Human Rights Commission/Department | 26 | 12% |
| Asked my service provider for help | 19 | 9% |
| Contacted my local Center for Independent Living | 17 | 8% |
| Contacted my State's Disability Council | 14 | 7% |
| Contacted the media – newspaper, radio, TV station | 12 | 6% |
| Other: | 36 | 17% |
| Hired an attorney | | |
| Advocacy services from Deaf Service Center in Columbus Ohio | 1 | |
| Asked for an advocate from the Coalition for Children With Disabilities | 1 | |
| Civil Rights at Chicago | 1 | |
| Complained to county ADA committee | 1 | |
| Contacted County Agency about a special cross walks for handicapped people and seniors citizens. | 1 | |
| Contacted Great Lakes ADA Center | 1 | |
| Contacted someone who had connections with the Ohio Restaurant Association | 1 | |
| Contacted the OH Attorney General | 1 | |
| CSD of Ohio for referrals/one-on-one advocacy | 1 | |
| Educated them | 1 | |
| Filed a complaint with the Ohio Civil Rights Commission | 1 | |
| Filed a police report and Initiated and investigation with CPS for injury done to my ASD child | 1 | |
| Filed a special education complaint | 1 | |
| Got help from a lawyer | 1 | |
| Had my doctor write a letter to employer | 1 | |

| | |
|---|--|
| 5 | |
|---|--|

| How ADA Violation Was Handled | N | % |
|--|------------|-------------|
| I just want to say-who are these listed organizations? Only one I've heard of is EEOC | 1 | |
| I was discriminated against by the Ability Center. Their powerful position in the disability community prevented me from having justice. They abuse people with disabilities more than anyone else here. | 1 | |
| I was too ill to take action | 1 | |
| It was at my child's school and I called the board of education | 1 | |
| It would have been counterproductive to bring the issue to light | 1 | |
| Made my own accommodation to the situation. | 1 | |
| No one cares and helps | 1 | |
| OCR | 1 | |
| Posted my experience on a blog | 1 | |
| Reported to case managers and local mental health center | 1 | |
| Researched issue and moved to advocate for a client | 1 | |
| Sought advice from similar provider that was in compliance | 1 | |
| Talked to the ADA coordinator at the facility | 1 | |
| Two doors for access & the outside Door need widening. | 1 | |
| Was forced to sign a confidentiality agreement on my advice from counsel stating I would not file. The employer paid me off for me to keep quiet. This was a ADAMH board agency | 1 | |
| Total | 485 | 100% |

Respondents were able to choose three

Have you ever provided input about pending ADA legislation or regulations?

| Provided Input | N | % |
|-------------------------------|------------|-------------|
| No, I didn't | 218 | 42% |
| Yes | 149 | 29% |
| No, I didn't know I could | 97 | 19% |
| No, I was unsure how to do it | 56 | 11% |
| Total | 520 | 100% |

Ohio Demographic Questions

Please check the ONE disability that best describes you or your family member:

| Disability Type | N | % |
|---|------------|-------------|
| Physical or mobility disability | 115 | 33% |
| Autism spectrum disorder | 37 | 11% |
| Deaf or other hearing impairment | 29 | 8% |
| Emotional or psychological disability | 29 | 8% |
| Chronic health condition (such as diabetes, cancer, COPD) | 21 | 6% |
| Neurological disability (such as epilepsy, Tourette's syndrome, Parkinson's) | 20 | 6% |
| Intellectual disability | 16 | 5% |
| Blind or other visual impairment | 14 | 4% |
| Learning disability (such as ADD/ADHD, dyslexia) | 12 | 3% |
| Traumatic brain injury | 12 | 3% |
| Other disability: | 38 | 11% |
| Cerebral palsy | 9 | |
| Prader Willi Syndrome | 5 | |
| Multiple Chemical Sensitivity | 2 | |
| Down syndrome | 2 | |
| Multiple disabilities | 2 | |
| Spina bifida | 1 | |
| Alcoholism | 1 | |
| Autism spectrum disorder, emotional/ psychological disorder, visual impairment, learning disability, chronic health condition | 1 | |
| Blind L eye / Amputated R arm. | 1 | |
| Brain injury due to encephalitis | 1 | |
| Deaf and cerebral palsy | 1 | |
| Left hemisphere DNET, L temporal lobe | 1 | |
| Life threatening food allergy | 1 | |
| Mental health and autism spectrum disorders | 1 | |
| MENTAL ILLNESS | 1 | |
| Multiple Sclerosis (MS) | 1 | |
| Physical , PTSD , Mental | 1 | |
| Physical/emotional/learning/chronic health | 1 | |
| Post-polio syndrome | 1 | |
| PTSD | 1 | |
| Several of above; more than one person | 1 | |
| Spinal Cord Injury | 1 | |
| That's private. | 1 | |
| Total | 343 | 100% |

How would you describe where you live?

| Where Respondents Live | N | % |
|--------------------------------------|------------|-------------|
| Large City (more than 50,000 people) | 266 | 52% |
| Small City (3,000 to 50,000 people) | 165 | 32% |
| Rural area or on a farm | 42 | 8% |
| Small Town (less than 3,000 people) | 40 | 8% |
| Total | 513 | 100% |

What county do you live in?

| County | N | % |
|------------|-----|-----|
| Franklin | 155 | 30% |
| Cuyahoga | 67 | 13% |
| Hamilton | 54 | 10% |
| Summit | 20 | 4% |
| Lorain | 18 | 3% |
| Fairfield | 13 | 3% |
| Montgomery | 12 | 2% |
| Delaware | 11 | 2% |
| Lucas | 10 | 2% |
| Stark | 8 | 2% |
| Lake | 7 | 1% |
| Portage | 7 | 1% |
| Trumbull | 7 | 1% |
| Washington | 7 | 1% |
| Clark | 6 | 1% |
| Erie | 6 | 1% |
| Medina | 6 | 1% |
| Wood | 6 | 1% |
| Butler | 5 | 1% |
| Clermont | 5 | 1% |
| Shelby | 5 | 1% |
| Athens | 4 | 1% |
| Tuscarawas | 4 | 1% |
| Wayne | 4 | 1% |
| Adams | 3 | 1% |
| Ashland | 3 | 1% |
| Ashtabula | 3 | 1% |
| Columbiana | 3 | 1% |
| Geauga | 3 | 1% |
| Greene | 3 | 1% |
| Guernsey | 3 | 1% |
| Licking | 3 | 1% |
| Muskingum | 3 | 1% |

| | | |
|--------------|------------|-------------|
| Richland | 3 | 1% |
| Clinton | 2 | <1% |
| Coshocton | 2 | <1% |
| Crawford | 2 | <1% |
| Fayette | 2 | <1% |
| Hancock | 2 | <1% |
| Hocking | 2 | <1% |
| Mahoning | 2 | <1% |
| Miami | 2 | <1% |
| Other | 2 | <1% |
| Pickaway | 2 | <1% |
| Warren | 2 | <1% |
| Auglaize | 1 | <1% |
| Brown | 1 | <1% |
| Carroll | 1 | <1% |
| Defiance | 1 | <1% |
| Fulton | 1 | <1% |
| Gallia | 1 | <1% |
| Hardin | 1 | <1% |
| Henry | 1 | <1% |
| Jackson | 1 | <1% |
| Knox | 1 | <1% |
| Morrow | 1 | <1% |
| Ottawa | 1 | <1% |
| Perry | 1 | <1% |
| Preble | 1 | <1% |
| Putnam | 1 | <1% |
| Scioto | 1 | <1% |
| Seneca | 1 | <1% |
| Union | 1 | <1% |
| Total | 517 | 100% |

What is your telephone area code?

| Area Code | N | % |
|--------------|------------|-------------|
| 614 | 162 | 31% |
| 513 | 65 | 13% |
| 330 | 61 | 12% |
| 440 | 57 | 11% |
| 740 | 51 | 10% |
| 216 | 45 | 9% |
| 937 | 36 | 7% |
| 419 | 35 | 7% |
| 234 | 1 | <1% |
| Other | 4 | 1% |
| Total | 517 | 100% |

What was your TOTAL household income in 2009?

| Household Income | N | % |
|-----------------------|------------|-------------|
| \$50,001 to \$75,000 | 91 | 18% |
| \$75,001 to \$100,000 | 73 | 14% |
| \$100,001 or over | 70 | 14% |
| \$35,001 to \$50,000 | 61 | 12% |
| \$15,000 or less | 51 | 10% |
| \$25,001 to \$35,000 | 41 | 8% |
| \$15,001 to \$25,000 | 28 | 6% |
| Prefer not to say | 94 | 18% |
| Total | 509 | 100% |

How did you find out about this survey?

| How Respondents Heard About Survey | N | % |
|---|-----|-----|
| I received an email about it | 416 | 82% |
| I got the information about it from an organization I belong to | 36 | 7% |
| My service provider gave me the information about it | 14 | 3% |
| A family member or friend told me about it | 12 | 2% |
| I read something about it in a newsletter | 11 | 2% |
| I saw something about it on a website | 11 | 2% |
| Other: | 29 | 6% |
| A forwarded email | 5 | |
| Facebook | 3 | |
| UCP Day Program | 2 | |
| I heard about it at a disability conference | 2 | |

| How Respondents Heard About Survey | N | % |
|---|------------|-------------|
| I got information about it at a training event | 1 | |
| 317 BOARD | 1 | |
| ADA Ohio | 1 | |
| BVR | 1 | |
| BVR counselor | 1 | |
| Community Services with All Deaf Page on Facebook | 1 | |
| DODD Pipeline May 26 2010 | 1 | |
| E-mail newsletter | 1 | |
| I knew about it for 20 years | 1 | |
| OACB | 1 | |
| Ohio ADA email | 1 | |
| Ohio Department of Mental Health | 1 | |
| Ohio Legal Rights Service put it on Facebook | 1 | |
| Only from Peter Berg at the Great Lakes ADA | 1 | |
| OSU ADA Coordinator | 1 | |
| OSU Email | 1 | |
| OSU - Mansfield Disability office sent an email | 1 | |
| Parent mentor | 1 | |
| Social Security email | 1 | |
| Through employment | 1 | |
| Total | 529 | 100% |

Is there anything unique that your community is doing to increase implementation of the ADA?

| |
|--|
| <p>The ADA and reasonable accommodations in housing is sorely lacking. The education about the ADA to housing providers is almost nonexistent. Reasonable accommodations are barely given much less upheld. The ADA barely deals with intellectual disabilities and is geared almost completely towards people with physical disabilities. I am greatly underrepresented as a person with an intellectual disability. Even the questions in this survey do not address my needs as such.</p> |
| <p>Continuous education</p> |
| <p>The City of Euclid has hired an architect to renovate ranch homes to be fully accessible as part of the HUD Neighborhood Stabilization Program.</p> |
| <p>Improving sidewalks that are accessible cross walks</p> |
| <p>I think Title II is becoming an issue more than Title III as more and more state agencies and departments are becoming least accountable when it comes to ADA issues...they seem to think they are out of reach because of state funding cuts...attitude are prevalent, especially Ohio Department of Mental Health</p> |
| <p>The City of Columbus, Ohio ADA Coordinator, Rick Isbell, is very good about getting information out by email as it pertains to ADA.</p> |
| <p>Get involved, get busy. CARE</p> |

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| Workshops availability |
| We are working towards greater facility and program access through targeted barrier removal projects on campus. |
| Affordable Housing Advocates group has been paying attention to the accessibility issues. |
| Nothing I am aware of. |
| My local high school is trying very hard to find job opportunities for our students with disabilities. If they can't find them a job, they try to find volunteer opportunities that will teach them job skills and give them some job experience that they can put on a resume. |
| I live in SE. Ohio & to me ADA don't know that there is SE. Ohio!!! Feel free to contact me Terry Way 19 Garden City Rd. Marietta Oh. PHONE (740)373-9206!! |
| The County Board of DD and some public school systems make many attempts to educate the community about the importance of the rights, responsibilities and capabilities of individuals with disabilities. |
| I believe that the ADA has gone TOO FAR in many areas with regard to accessibility - as usual, the government created a monster that cannot be tamed. |
| We are demonstrating how to have blind individuals participate fully in a marching band. |
| Mayors committee on disability issues |
| We have several groups working on housing issues and accessibility with our local Fair Housing organization. We have made some real progress in the housing arena simply by focusing our advocacy efforts cross disability. Collaboration can be a challenge but the results can be very effective. |
| Progress is slowly being made to increase accessibility for all citizens but overall, our community poses substantial barriers to individuals with disabilities (physical as well as cognitive). |
| I live in the capital city of Ohio, and unfortunately I don't have any idea if my community is attempting to increase implementation of the ADA. |
| CILO offers ADA Observance Day; The Arc Hamilton County (also services other SW Ohio Counties) provides an Education Advocate for families at school meetings when requested; The Arc HC and Hamilton County DDS also have Public Policy Committees who focus on affordable and accessible transportation. |
| Cuyahoga County has had an ADA advisory committee that reports directly to the Commissioners for over 30 years! They have oversight regarding employment, building accessibility, communications, transportation, etc. This high-level reporting structure is critical. The Commissioners have always gone above and beyond regarding the ADA. |
| I moved to another state |
| I am not aware of anything unique. |
| There is only one mental health consumer advocate that works for the mental health Board of Northwest Ohio. Lillian Harris has been trained for over 10 years and really looks forward to helping this population of mental health consumers with their daily problems. |
| Accessible transportation is good. Work opportunities are good. Education is certainly provided about BVR and other agencies. |
| The ADA coordinators for the City of Columbus and The Ohio State University actually talk with each other and are trying to coordinate activities for this anniversary. Hopefully we can get other community |

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| ADA coordinators involved. |
| No. Our community continues to reward businesses who use intimidation to impede ADA investigations. |
| In my community we are doing a variety of things with local city government to make sure that the disability world is heard and taken seriously. There are initiatives set forth to assist local public transportation agencies on disability issues and concerns. There are numerous groups of folks that make monthly trips to state legislative events to talk about and make our voices heard regarding disability issues. These are just a few. |
| The MH teacher at our school started a club in include individuals with special needs and peers that are typical. There was also some work done in the area of housing requirements for new construction to have no step going into the home. |
| The local school district here goes above and beyond to help the children here who have disabilities. |
| Building accessible playground. Convened stakeholder meetings during design phase and incorporated design concepts based on input. |
| The mayor put in a few curbs in my village. |
| Make more ramps |
| Our neighborhood did curb cuts all over the neighborhood for accessibility and ease of reaching bus stops. |
| The Carousel Center has an advocacy group that gives information and keeps those who needs help a place to go and information to gather |
| I wish that I would move beyond mere compliance to regulation to instead think about how we can foster a welcoming environment for everyone (which may go exceed the requirements of the law). We have "family-friendly" policies; why not "disability-friendly" policies. |
| Yes there is a coordinator for the city that one can call and there's an advisory group that reports to the County Commissioners. |
| Our campus community is 100% accessible. I am trying to work with local jurisdictions to create more accessible walkways and routes. |
| No they publicly denigrate me and my peers. Where the hell are the damn lawyers that would take a case like this one? |
| Nothing that I am aware of |
| Businesses in the Short North district of Columbus are being required to obtain portable ramps and to install doorbells with which customers can signal their need for a ramp. |
| Autism Awareness. Supporting New Company's like 'Food for Good Thought' that employs individuals on the Spectrum. |
| Our county board works hard funding environmental modifications and adaptive equipment throughout the community. |
| We are trying to establish a deaf and disabled advocacy group because local agencies are not deaf friendly. |
| Special needs committee of persons with disabilities working with city and county employees/officials to make the community more accessible |
| We have developed an accessibility checklist for Realtors to use when listing a property in the MLS. |

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| Well, over the years Columbus has been putting in the sidewalk curb cuts. But I am not sure if current budget problems have slowed that down or stopped it. Columbus has a committee of citizens that meets on access issues. ATAC. |
| Working with the Supreme Court of Ohio to mandate standards (RID national certification) for sign language interpreters. |
| An increase in conferences targeting the education of persons with disabilities, healthcare professionals and the public. |
| We have a city focused disability advisory committee that reports to the mayor, on ADA/disability issues with the city. The city also appointed an ADA coordinator. |
| A park for children with disabilities. |
| We are currently building new schools that will be following ADA guidelines. Our current building is not handicap friendly/accessible. |
| I just recently moved here, so I'm not sure whether or not they're in compliance in all areas. That's why I didn't answer the question about improvement in the last 5 years. |
| My biggest gripe is that the sidewalks around Cincinnati are in disrepair even before the financial crisis. |
| Our county builds free ramps for people to access their homes. |
| There is nothing I am aware of, however, at some meetings with the City Council in my community re: proposed zoning changes by a private club in a residential area with 1/2 acre lots who wanted to sell to a private builder for high-density housing so he would "rebuild their pool" I was VERY impressed by Council member when a neighbor behind me bordering right on the pool tried to participate. The man had sustained a left hemisphere CVA resulting in aphasia and right-sided weakness. The courtesy he was given in allowing him to sit until it was his turn (instead of standing) and the time they allowed him to speak was unexpected and wonderful. It was very difficult for him and he kept apologizing. He was told "You are doing fine, take your time, this is an important issue to you" and they waited and waited until he was done. I was INCREDIBLY IMPRESSED and send them an email that night thanking them for their courtesy to this retired veteran and GE employee! Too bad insurance companies, like Allied, don't take a lesson from local unpaid council members! The WORST violators of ADA, in my opinion, are insurance companies and I am fighting that right now for my son! I AM FURIOUS with their lies and double dealing - collecting premiums from me when they refused to provide coverage for my 28 year old son with a brain tumor, ADHD and other issues, after covering him for 2 years (with NO claims during the entire time)! I was NEVER informed! For 5 months my son has been without insurance in spite of the fact the money was being taken out of my paycheck by my employer! My community is doing a great job in comparison and Allied STINKS! |
| The Cleveland Sight Center is visible and does many things for sight-impaired people. |
| My new school architectural plans will be ADA accessible where it was not before. |
| Public transportation is a barrier in rural towns even for those without disabilities. Improving that would help all. |
| There is a high level of discrimination on the job especially for those like me with mental illnesses. I have seen it for myself and other mental health consumers. We have a very high level of unemployment. RSC and their agencies do not understand how to place people in jobs that fit properly. Many agencies, ADAMH agencies are non compliant with ADA as their buildings are not accessible for those with physical disabilities. This needs investigated. These agencies should "set the standard for ADA" |
| We have several state-wide conference and many trainings about the ADA. |
| I've noticed that the City of Columbus is finally installing curb ramps on the more out of the way |

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| sidewalks. |
| My community is not increasing implementation of the ADA - it's decreasing it! The local RSC will not serve those who need help on the job, with keeping the job, since they're not "disabled enough." |
| Curb ends, sounds with 'some' stop lights |
| They are revamping the curb cuts in the whole downtown area so that the elderly and persons with mobility issues and others in wheelchairs and scooters or bikes too, can more easily access the curbs to cross the streets safely and get in at the other side of the street. They have also increased the handicapped parking spaces. New businesses are making entrances more accessible to wheelchairs as well and bathroom doors and stalls are larger with grab bars for wheelchair accessibility. |
| Community Education through programs on ADA and other disability issues from the university .Blind &deaf/hard of Hearing AGENCIES DO COMMUNITY OUTREACH. |
| In our community, Worthington, they are making the lights make sounds and drivers are aware that people are crossing by signs put up. The new road work and sidewalks are for the most part, much easier to access by wheelchair. |
| Cuyahoga Co. has a Board of County Commissioners Advisory Committee on Persons with Disabilities that is very active and whose recommendations are taken seriously by the commissioners. |
| I know that organizations are working together instead of in silos. For example ADA-Ohio, Ohio State University and Ohio Civil Rights Commission all working together to communicate in regards to ADA. |
| By working together as people we can help the ADA |
| It seems the communities do not work together, they are too afraid someone is going to take an idea from them and they won't get credit. They are unwilling to work with individuals who have a better understanding and experiences from other states that would work in the State of Ohio. The State of Ohio and the communities are 10 years or more behind on implementing things that could help the community. When will Ohio be brought into this century?! |
| I sincerely hope that the Ability Center of Ohio has its funding cut. The Executive Director just plays politics (e.g. endorsing candidates in the Mayoral election and organizing 'get out the vote' for his candidates with money from the Ability Center) but there are clients and staff at the Ability center who are being abused by him. If they had their funding cut, there would be a lot less abuse and bullying against people with disabilities. |
| Springfield Ohio is working in collaboration with several non-profit groups to re-design houses to accommodate people with disabilities using federal NSP (Neighborhood Stabilization Pgm) funds. Homes are foreclosures being retro-fitted & upgrade |
| The Ohio State University Newark and Central Ohio Technical College work hard at implementing ADA of physical structures and cultural environments. |
| More job opportunities for people with disabilities - incentives for employers to hire someone |
| Disability advocates need to spend more time on the employment data resulting from ADA. They will find that employment of those with disabilities has, on a percentage basis, dropped significantly since the signing of the ADA. This is largely due to employers realizing that once a person with a disability becomes an employee, they are now a protected class. I don't have an answer for this but I do know the ADA should be amended to allow employers to hire the people with disabilities without fear of litigation. |
| Well...we have our state research institute, The Ohio State University, compliant and reaching out to the community but political leadership are work around compliance and using the new discriminatory language...unfunded mandate, there is no requirement for a state to do that, there is no money...even though they accept federal funds and sign that they will be ADA compliant. |

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| Has a municipal ADA coordinator. |
| Businesses and companies do not seem to recognize their obligations under the law and I am constantly fighting with them about access. |
| The jobs should hire more deaf people. |
| My employer, Ohio State University, makes sure it does only the minimum to be ADA compliant: just try to access (preferably in a wheelchair) at the latest construction projects -- the renovated Thompson Library and the new Union. |
| A group of Community Rehabilitation Providers are planning a series of events to commemorate the 20th anniversary of ADAs passage. |
| Networking to provide services, education and information to people with disabilities in different communities and mileus. |
| I think that there is still a significant lack of education in our community. As businesses cut back there is also more competition in the community for persons with significantly disabling conditions seeking employment. Public Transportation resources have always been an issue with many counties in Ohio, and they are cutting back as well. |
| My city is renovating foreclosed houses to be accessible. |
| New curbs have been put in along the main road, helps with a wheelchair. |
| I don't think my community has anyone to contact regarding information about ADA |
| They would ask me if I need an interpreter for my appointment. I did not have to ask them. |
| All of the sidewalk intersections have been replaced with ramps and major intersections have audio signals. |
| None that I know of...please help us so they do educate the local community. thanks |
| We have a Handicap Society group that loans out medical equipment to individuals and/or their families who are unable to get approval or has been denied by their health insurance, Medicare or Medicaid. |
| Community recently formed a commission on disabilities to advise on issues |
| None. I am a disabled vet and need housing to accommodate a wheelchair without going into a group home or what have you. I think the SAH rules are too strict. I have a service connected disability that is only considered 10% compensation. I was almost killed during this event and this is what my duty stood for? I'm outraged at the lack of assistance for help. |
| The Statehouse has begun informal but ongoing special consideration of interns with disabilities since 2008. Also the Mayor's Office holds a monthly meeting with a consumer advisory council on disability issues that range widely. |
| I think there are a tremendous need to engaged limited English proficient population especially those with disabilities and their families. |
| In Stark Count we work daily to destroy services to people with disabilities. |
| Help the Deaf community develop the knowledge and their rights. |
| City of Columbus is beginning study of ADA accessibility for Pedestrians and Transportation; City of Columbus has ADA Committee, posted info. On city website, work on emergency evacuation for people with disabilities; OSU ADA Coordinator has annual conference; Ohio Secretary of State has ADA Advisory Committee for disability and voting. |

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| The 'Disability Community' of Lancaster, Ohio has done well at working together as a 'team'. |
| Ohio's STEM Ability Alliance http://nisonger.osu.edu/osaa/ |
| The local YMCA has hired an Inclusion Coordinator to facilitate involvement at their 12 branch locations. |
| DOL/SS grants are helping to educate businesses & disabled consumers in Columbus |
| Maybe not the community as a whole but the Tenants United for Truth is diligently working to help make housing for persons with disabilities more safe, affordable and accessible. Kat Lyons is a very strong advocate for the ADA causes. |
| I'm not sure. |
| They have an active ADA Advisory Board AND an active county ADA Coordinators Network. They also sponsor an ADA Community Education once a year. |
| No, work needs to continue on the issues of accessibility for individuals with disabilities. City officials need to take the sunglasses off and look at the issues at hand. |
| I am not aware of anything |
| Stimulus project thru ORSC has allowed the LEAP agency to provide more a lot more services for people with disabilities and helped keep an outstanding agency in business during these tough economic times. |
| The Upper Valley JVS has been working with Hand to Hand organization in Piqua, Ohio to create a business based on the training provided. (Ex, Car Detailing and basic maintenance) |
| We are a rural Appalachian community. We have accommodations in our new construction but struggle with "rehabbing" old. It's is not a question of lack of compassion and not knowing the laws; but is a lack of funding. |
| I appreciate that the sidewalks accommodate wheelchairs and that the cross walks have the talking voices. |
| Putting in new curbs with ramps for wheelchairs |
| Local METRO RTA is in full compliance with a new Transit Center which is fully compliant. |
| Employers become familiar with ADA to learn ways around it instead of implementing assistance to disabled persons. |
| No. If anything my area hinders ADA and anyone advocating ADA |

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For further information, contact ADA OHIO: 614-844-5410 or e-mail at adaohio@aol.com
Mailing address: ADA-OHIO, 700 Morse Road, Suite 220, Columbus, OH 43214
Website: www.ada-ohio.org